



# ISHRAT NAZRUL ISLAM JAMADAR

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## SUMMARY

Impactful **manager** with exemplary skills in marketing, sales and customer service. Uses innovative and personalised approach to raise brand awareness and develop long-term relationships with customers. Hardworking Stylist with pleasant personality and passion for precision cuts and creative colour. Excellent knowledge of current trends and techniques, treatments and salon retail products. Delivers superior service to build client loyalty and create positive client experiences. Hard worker with passion for helping clients live with dignity and joy. Self-starter, comfortable working largely unsupervised. Sunny disposition with great communication and time management skills.

## EDUCATION

**Bachelor of Business Administration**  
: Commerce, 2019  
**IEC University of Himachal Pradesh -**  
Himachal Pradesh

## ADDITIONAL INFORMATION

- **Successfully completed IELTS (International English Language Testing System) from IDP 29th May 2021 in Mumbai.**
- **Certificate of completion of Course {CPR-AED and First AID} from Mumbai.**
- **Completed Hair, Beauty and Basic Make up course KAPIL'S Salon & Academy in 2007 from Mumbai.**
- **Certificate course in Computer technology from Raj Software Technology (INDIA) Ltd. Maharashtra Business Training Board in 2007 from Mumbai.**

## EXPERIENCE

**Owner Manager**, 04/2016 - Current

**Mirror Salon & Academy** - Mumbai, India

- I am the owner, manager and also the operator of this salon from last 8 years.

**Home Support Worker**, 01/2016 - 05/2020

**Mrs. Fatima Belmira Rodrigues** - Mumbai, India

- Worked as a Personal Care Aide at (Mrs. Fatima Belmira Rodrigues) house since 2016 – 2020 in Mumbai.

**Senior Hair Stylist**, 01/2014 - 01/2016

**Enrich Salon & Academy** - MUMBAI, India

- Worked for Enrich Salon & Academy as Master Stylist in 2014-2016 from Mumbai

**Hairstylist**, 05/2013 - 12/2013

**Enrich Salon & Academy** - Mumbai, India

- Worked for Enrich Salon & Academy for 6-7 months as Hair stylist in 2013 from Mumbai.

**Beauty Therapist**, 01/2007 - 12/2012

**KAPIL'S Salon & Academy** - Mumbai, India

- Worked for KAPIL'S Salon & Academy for 5 years as Beauty Therapist & Hair Stylist from 2007 – 2012 in Mumbai.

## SKILLS

- Negotiation
- Business administration
- Consulting
- Budgeting
- Operations oversight
- Revenue growth
- Quick learner
- Innovative hairstyling techniques
- Customer buying trends
- Flexible schedule
- Business management
- Beauty show participant
- Outstanding customer service
- Client safety and first aid
- Care plan assessment
- Patient services
- Nursing skills
- Health promotion and maintenance
- Dependability
- Progress documentation
- Quality programme protocols
- First aid and safety
- Compassionate client care
- CPR certified
- Case management
- Clinical quality programme standards
- Behavioural management
- Behaviour redirection
- Care plan management